



# FORT VALLEY STATE UNIVERSITY™

A State and Land-Grant Institution • University System of Georgia

To reset your PIN for Cisco Unity please follow the instructions below:

- Open your browser to <https://unity1.fvsu.edu/inbox>
- Login with your FVSU credentials
- Click on “Settings” on the top menu bar that is next to “Messages”
- On the Personal Options page hover your mouse over the “Passwords” item on the top menu bar, then select “Change PIN”.
- Enter your new PIN in both fields provided then click “SAVE”. The PIN must be at least 5 numbers minimum.

For any additional questions or concerns contact the IT helpdesk at 478.825.6228 or Telecommunications at 478.822.7015

You can also create an helpdesk ticket at

<http://ithelpdesk.fvsu.edu/otrs/customer.pl>

4097 or call 404-679-4500 for questions about the accreditation of Fort Valley State University.

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