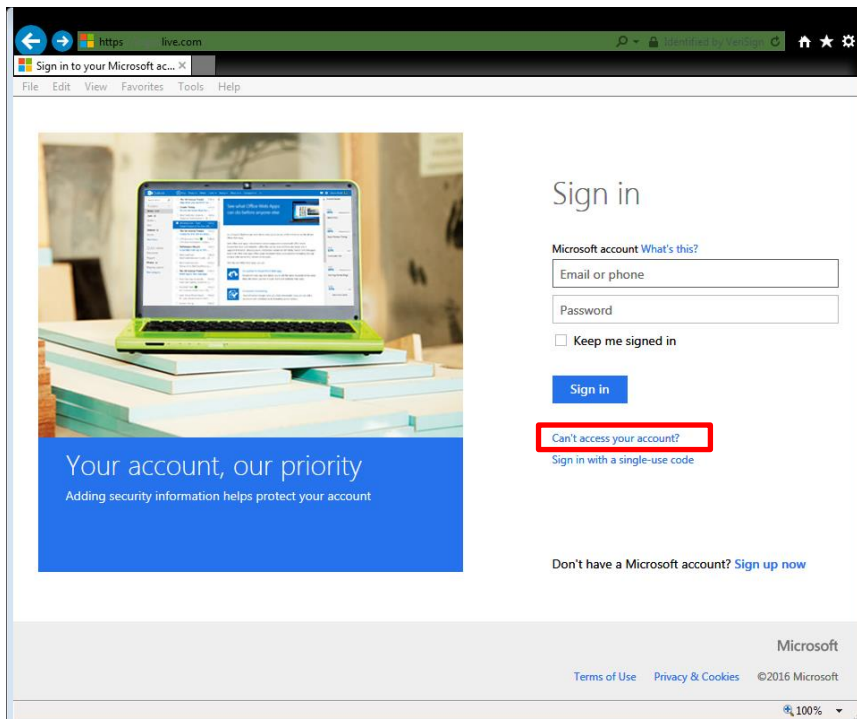
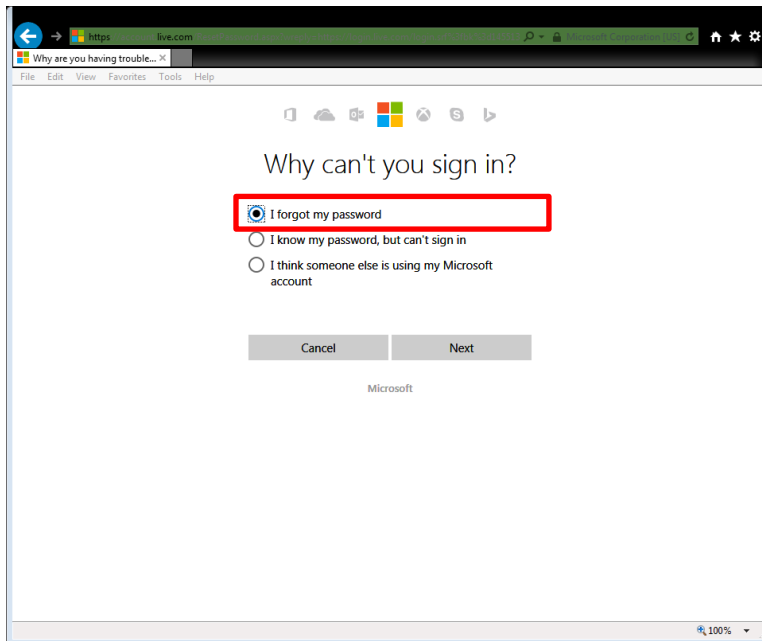


FYI – Resetting Your FVSU Wildcat Email Password

To help you reset your **FVSU Wildcat (Office 365)** mail account password or to get assistance from Microsoft, follow the instructions below.

Use the **Windows Live Password Reset** page – <https://account.live.com/pw> – click “I forgot my password” ~OR~ use the **Windows Live Login** page – <https://login.live.com/> – click “Can’t access your account?” link then click the “Next” button.



Resetting Your FVSU Wildcat (Office 365) Email Password

On the **Recover Your Account** page, enter your FVSU Wildcat (Office 365) email address, then enter the picture characters as provided on the page then click the "Next" button.

Recover your account

We can help you reset your password and security info. First, enter your Microsoft account and follow the instructions below.

username@wildcat.fvsu.edu

LXGd

Cancel Next

Microsoft

On the **Verify Your Identity** page, select/provide an alternate email account to receive your code then click the "Send Code" button. An email containing the "Password Reset Code" will be sent to that alternate email address.

We need to verify your identity

How would you like to get your security code?

Email ****@hotmail.com

Email

I don't have any of these

[I have a code](#)

Cancel Send code

Microsoft

We need to verify your identity

How would you like to get your security code?

Email ****@hotmail.com

Email

To verify that this is your email address, complete the hidden part and click "Send code" to receive your code.

I don't have any of these

[I have a code](#)

Cancel Send code

Microsoft

Microsoft account password reset (Message HTML)

From: Microsoft account team <account-security-noreply@microsoft.com>

To: mu*****@wildcat.fvsu.edu

Subject: Microsoft account password reset

Microsoft account

Password reset code

Please use this code to reset the password for the Microsoft account mu*****@wildcat.fvsu.edu.

Here is your code: **1878733**

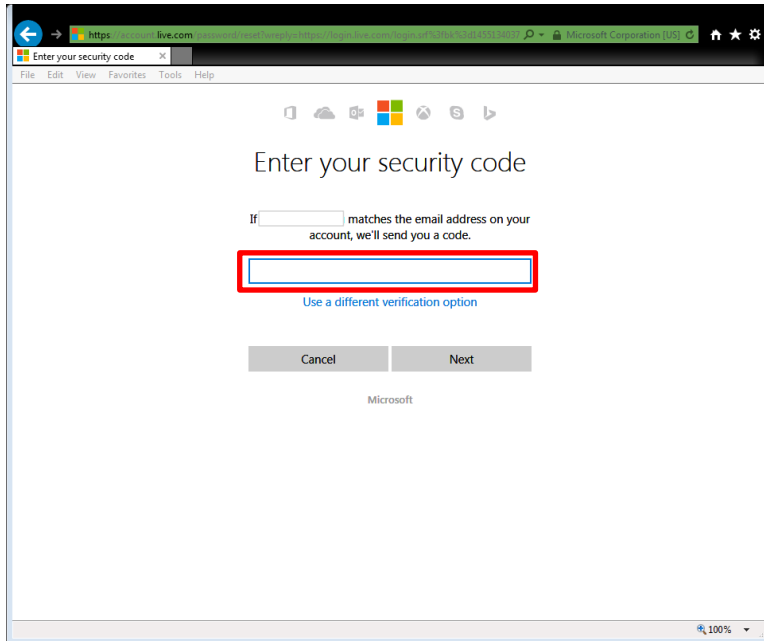
If you don't recognize the Microsoft account mu*****@wildcat.fvsu.edu, you can click [here](#) to remove your email address from that account.

Thanks,
The Microsoft account team

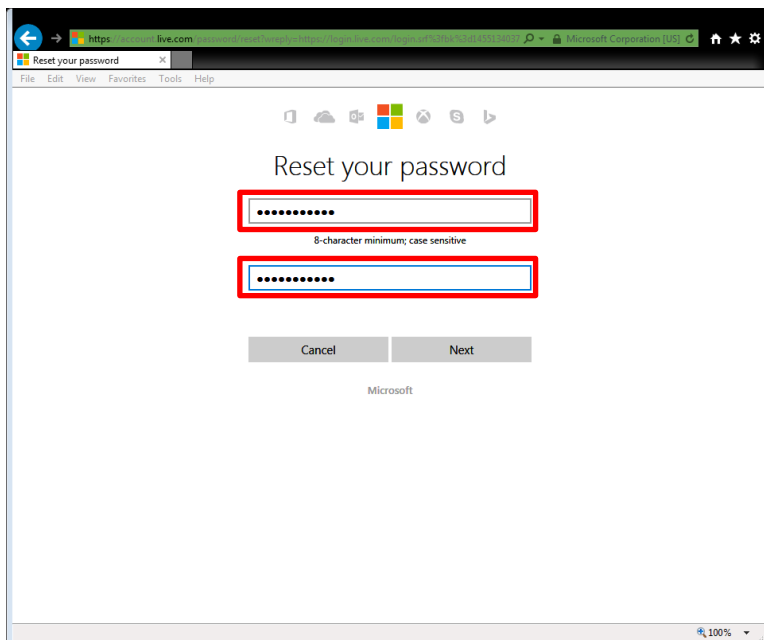
See more about Microsoft account team.

Resetting Your FVSU Wildcat (Office 365) Email Password

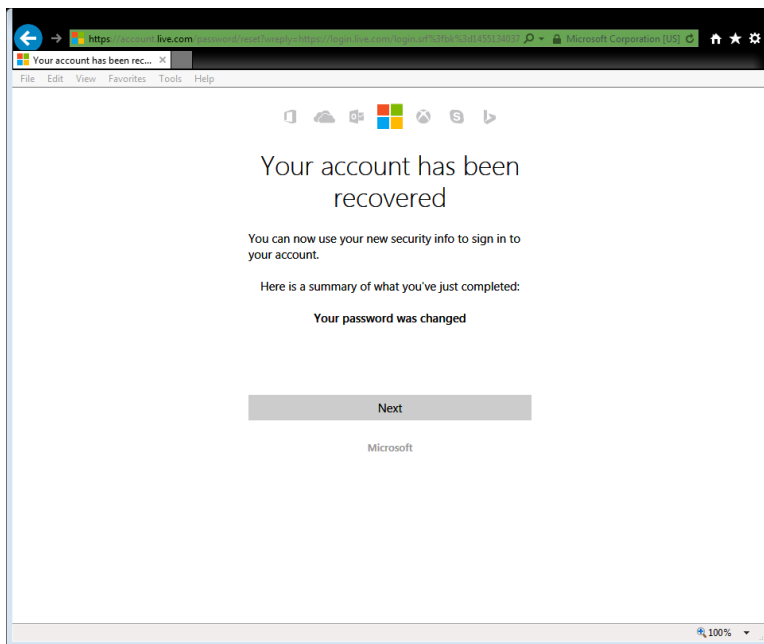
On the **Enter Your Security Code** page, use the security verification code sent to you to finish verifying your identity so that you can reset your FVSU Wildcat email password.



After entering the (correct) security code, you will now be able to reset your FVSU Wildcat email password.



On the **Account Recovered** page, after your FVSU Wildcat email password has been changed, you'll get a message that your account has been recovered and that you can use your new password to log in. Click the "Next" button to get back to the Login Page.



You will also get another email showing everything done to your FVSU Wildcat email account just in case someone else has tampered with it.

